

**Contact
us**

General enquiries **13 17 03**
TTY (number for the hearing impaired)
general enquiries **9301 3113**

 [facebook.com/RACWA](https://www.facebook.com/RACWA)

 [@racwa](https://twitter.com/racwa)

 rac.com.au

What you need to do in a crash

Roadside Assistance **13 11 11**

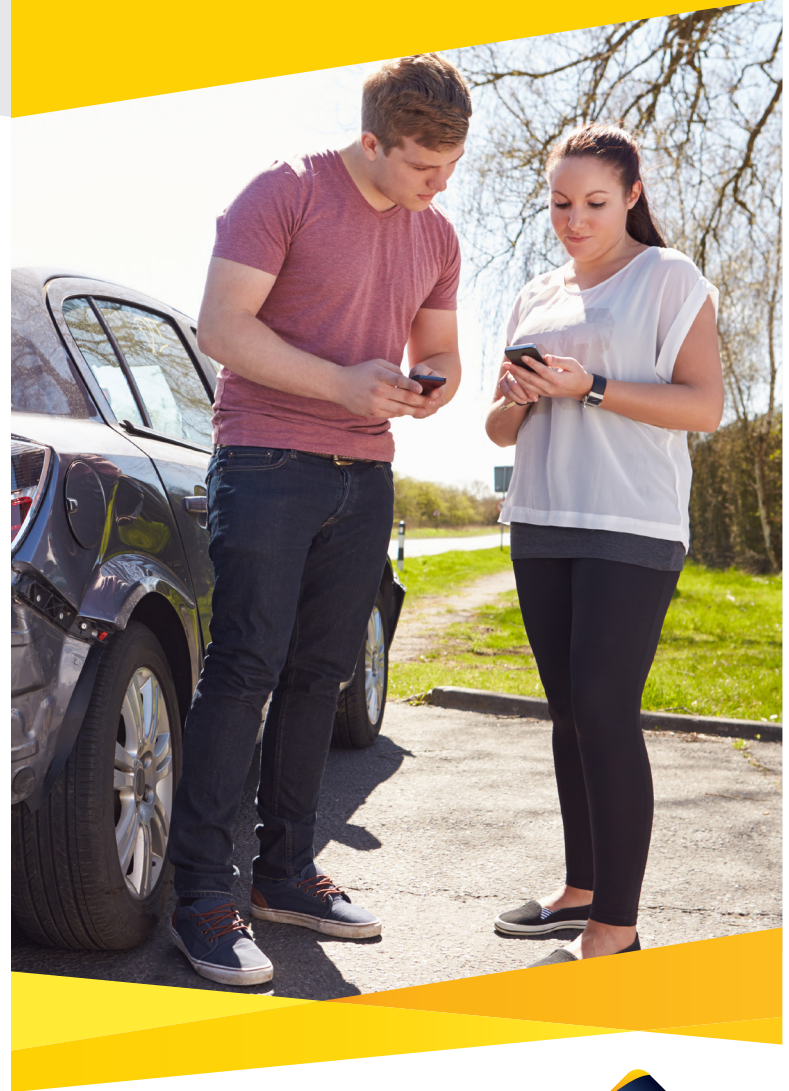
TTY (numbers for the hearing impaired)
Roadside Assistance **9436 5201** (24 hours, 7 days)
Roadside Assistance SMS number **0434 182 877**

Metropolitan Member Service Centres

- Carousel** Shop 1098, Westfield Carousel
Shopping Centre, Albany Highway
- Mandurah** Shop 112, Centro Mandurah
Shopping Centre, Pinjarra Road
- Morley** Shop 1, Morley Market
Shopping Centre, Bishop Street
- West Perth** 832 Wellington Street

Regional Member Service Centres

- Albany** 110 Albany Highway
- Bunbury** Shop 32, Stirling Centre,
22-28 Stephen Street
- Geraldton** Shop 29, Centro Northgate
Shopping Centre, Chapman Road
- Kalgoorlie** 51-53 Hannan Street



This brochure is printed on Monza Recycled
and is 55% recycled and certified carbon neutral.



For the better

Helping to prevent crashes

The RAC Community Education team work within Western Australia providing road safety education to students and community groups.

It is important that road safety messages are understood by all road users, including education on what to do after a crash.

Sometimes things don't always go as well as they should on the road, crashes do occur from time to time. Make sure you fill out the 'In case of an emergency contact details' section before your next drive. Keep this flyer in your glove box.

If involved in a serious crash someone needs to call **000** immediately. If involved in a minor crash fill in the information requested in this document, follow the steps below. This is to ensure that you don't miss any important particulars in a strained environment. The details you collect on this form will also assist when making a claim through your insurance company.

If you have **Comprehensive Insurance cover with RAC**, and have been in a crash, you are entitled to the reasonable cost of towing your vehicle, including an attached trailer or caravan. From the scene of the crash you will be towed to the nearest approved repairer or to the safest location that RAC choose. This cover will include reimbursement costs for yourself and passengers to get home safely up to the amount of \$500.

Please check your insurance provider's "Product Disclosure Statement" in regards to your cover entitlements if you have a crash.

Steps to follow

Stay calm

- > Stop and render assistance to any injured people if safe to do so
- > If somebody is hurt call 000

Provide your details

- > First name
- > Surname
- > Mobile phone number
- > Insurance company
- > Vehicle registration number
- > Make notes or take pictures of the incident

Report the crash to the police using this link

crashreport.com.au/ocrf/

Contact your insurance provider

- > As soon as possible to advise of the incident

In case of an emergency contact details

Policy number

Name

Relationship

Phone

Mobile phone

My blood type

Donor Yes No

Third party details

Name

Vehicle registration number

Insurance company

Mobile phone

Notes of incident

Date

Time

Location

Name of witness

Notes