

Tokio Marine & Nichido Fire Insurance Co., Ltd. ABN 80 000 438 291

Managing Agent in Australia: Tokio Marine Management (Australasia) Pty. Ltd. ABN 69 001 488 455

> RAC Travel Insurance Claims, C/- TMNFA GPO Box 4616, Sydney NSW 2001 Tel. 1300 209 352

http://www.tokiomarine.com.au Email: racclaim@tmnfatravelinsurance.com.au

## **DELAYED LUGGAGE CLAIM**

Claimant Name	Claim No/ Policy No
Date your flight arrived Time of Arrival	
Date your luggage arrived Time of Arrival	

Compensation received from Carrier

**Please provide a list of the essential items purchased** – *must have receipts for the items.* 

Details of Item	Purchased From	Purchase Date	Purchase Price	Currency

- Copy of full travel itinerary
- Irregularity Report from airline/carrier
- Confirmation of when luggage was delivered e.g. courier receipt
- Receipts for essential items purchased
- Copy of bank statement if claiming amount charged by your credit card provider
- Confirmation of any compensation received from the airline