

Tokio Marine & Nichido Fire Insurance Co., Ltd. ABN 80 000 438 291

Managing Agent in Australia: Tokio Marine Management (Australasia) Pty. Ltd. ABN 69 001 488 455

> RAC Travel Insurance Claims, C/- TMNFA GPO Box 4616, Sydney NSW 2001 Tel. 1300 209 352

http://www.tokiomarine.com.au Email: <u>racclaims@tmnfatravelinsurance.com.au</u>

CANCELLATION FEES & LOST DEPOSITS

Claimant Name		Clain Polic	
What was the reason fo	or your cancellation or lo	ss of deposit?	
Sickness	Injury	Death	Other
Please provide full deta	ails -		

If the cancellation was caused by sickness, injury or death please provide the following details -

Name			
Date of Birth			
Address			
Relationship			
Details of Sickness or Injury			
Date of first medical			
treatment			
Has this person suffered from			
a similar condition in the past			
Name & Address of the			
person's treating doctor			
Date your trip/booking was booked & deposit paid			
Date your trip/booking was cancelled			

Details of your travel/booking agent (if booked through travel agent we need the travel agent form completed)

If the trip was not booked through a travel agent you please provide the following information -

- Please list all bookings including flights, flight taxes, hotels, tour packages, cruises, car hire
- Provide details of all cancellations fees applied and refunds received
- Details of any credits offered by the airline/provider or any credits being held for future use
- Any other relevant information

Date of Booking/Deposit paid	
Date advised of Cancellation	

BOOKINGS	AMENDMENT COSTS	CANCELLATION COSTS		
Details of Booking	Additional cost	Original Amount Paid	Refund Received	Claimable Amount

If the trip has been amended/date changed and amendment costs have been incurred please advise what the outright cancellation costs would have been.

\$

Please attach the applicable documentation -

- Full itinerary
- Itemised invoices & receipts for original trip
- Itemised invoices & receipts for additional expenses
- Medical Certificate if claim is due to medical condition
- Written confirmation from airline/transport provider of delay details
- If claiming due to other circumstances provide documentation to support circumstances