

smartraveller.gov.au

travel smart



HINTS FOR AUSTRALIAN TRAVELLERS

includes new back cover tear-out emergency contact card

smartraveller.gov.au

Each year almost seven million Australians travel overseas – and each year the Department of Foreign Affairs and Trade provides consular assistance to more than 20,000 Australians in difficulty.

Travel smart provides useful travel information and advice to help you have an enjoyable, hassle-free travel experience.

It also contains contact details for Australian overseas posts that provide consular services to Australian travellers. So if you need help, you know where to find it.

This edition of *Travel smart* includes a tear-out back page that lists key emergency contacts and the assistance DFAT can – and cannot – provide to Australians who find themselves in difficulty overseas. We suggest that you tear out this page and keep it with you on your journey.

Contents

Top 10 travel tips	2
Before you go	4
smartraveller.gov.au Travel advice Online registration Travel insurance Official documents Personal information Dual nationality Travel health Travel money Packing tips	4 6 8 9 12 12 13 19
While you're away	20
Keeping in touch The law Drugs Child sex crime Consular services and the law Local customs Family matters Publications	22 22 22 23 23 25 25 27
Coming home	28
Returning to Australia Quarantine items	30 33
Getting help overseas	34
Consular services Your privacy Fees Emergency services Useful contacts Directory of Australian overseas	36 37 37 38 38
missions and representations	40

Top 10 travel tips

- Check the latest travel advice at smartraveller.gov.au and subscribe to receive free email notifications each time the advice for your destination is updated.
- Take out comprehensive travel insurance and ensure it covers you for the places you plan to visit and the things you plan to do
- Before travelling overseas register your travel and contact details online at 3 smartraveller.gov.au, or at the local Australian embassy, high commission or consulate once you arrive so we can contact you in case of an emergency.
- Obey the laws of the country you're visiting even if these appear harsh or unfair by Australian standards. Don't expect to be treated differently from the locals just because vou're Australian.
- Make sure you have the right visas for the countries you are visiting or transiting and check any other entry or exit requirements.

- Make copies of your passport details, insurance policy, travellers cheques, visas and credit card numbers. Carry one copy in a separate place to the originals and leave a copy with someone at home.
- Check with health professionals for information on recommended vaccinations. and other health precautions. Remember that vaccinations can be an entry requirement for some countries. Also find out about taking medication overseas - certain medicines aren't allowed in some countries.
- Make sure your **passport** has at least six months' validity from your planned date of return to Australia. Carry extra passport photos in case your passport is lost or stolen and you need to replace it while you're away.
- Keep in contact with friends and family back home and give them a copy of your itinerary so they know where you are.
- Check to see if you're regarded as a national of the country you plan to visit, and whether dual nationality will have any implications for your travel plans.

Before you go

smartraveller.gov.au

To help Australians avoid difficulties overseas, the Department of Foreign Affairs and Trade (DFAT) has travel advice for more than 160 destinations on its website at smartraveller.gov.au. The site has information on the risks you might face while travelling and other useful advice on a wide range of topics to help you make informed decisions about when and where to travel. You'll also find:

- contact details for DFAT's 24-hour Consular Emergency Centre, Australian overseas posts (embassies, high commissions and consulates), and foreign diplomatic missions in Australia
- all of DFAT's consular brochures.



The travel advice on smartraveller.gov.au contains important destination-specific information that you need to know when planning an overseas trip. There's useful advice on local laws, entry and exit requirements and health issues and an indicative rating of the security situation in particular countries. Our aim is to help you determine at a glance the level of risk in travelling to a particular destination. However, it's a good idea to also consider the other travel information on smartraveller.gov.au before you go. Remember that the security situation can change quickly, so check the travel advice regularly while you're away or subscribe to get free email updates.

Accessing travel advice

There are three ways to access travel advice:

- Internet: Check out smartraveller.gov.au.
- Email: Subscribe at smartraveller.gov.au to receive an email message whenever the destination you've subscribed to is updated with new information. This service is free.
- Phone: Call 1300 139 281 to hear a recording of DFAT's travel advisories.

Online registration

Register your travel details online at smartraveller.gov.au, or at the nearest Australian embassy, high commission or consulate once you arrive, so that we can try to contact you in case of an emergency, such as a natural disaster, civil disturbance or a family issue. All registration information is protected by Australia's strict privacy laws. If you're travelling in a large group, call 1300 555 135 before you go to organise a group registration form.



Travel insurance

If you can't afford travel insurance, you can't afford to travel. That might sound a bit harsh, but organising insurance is an essential part of preparing for your overseas trip because if you're uninsured you (or your family) are personally liable for covering any medical or other costs resulting from unexpected incidents or accidents.

Comprehensive travel insurance

Comprehensive travel insurance should cover all medical expenses for injury or illness, as well as theft of your valuables and cancellations or interruptions to your flight plans, baggage damage and more. It also saves you the worry and financial burden if you have an accident or illness overseas – medical costs can be in the tens of thousands of dollars and many families have been devastated financially in paying these costs.

Shop around, including online, to find the policy that best suits your individual needs:

- Check the policy's exclusions including how it deals with pre-existing illnesses.
- Make sure your insurance covers you for the full length of your time away and all the places you plan to visit.
- Be aware that some policies do not cover refunds for changes in safety and security environments overseas.
 Whether you are entitled to a refund when DFAT changes travel advice levels will depend on the terms and conditions of your policy – it varies from policy to policy. Always read the fine print!

For more tips and information on insurance and how to choose the right policy for you, visit the *Travel insurance* page at smartraveller.gov.au.

Official documents

You might just want to jump on a plane and get moving, but it's important that all your documentation is in order before you leave. Find out what you need in advance as some documents can take a while to organise.

Passport

Your passport is your most important travel document. You need it to leave and enter Australia and other countries, obtain visas and cash travellers cheques – and in some countries you must carry it at all times as a form of identification.

- Check that your passport has at least six months' validity from your planned date of return to Australia.
- Safeguard your passport at all times. Aside from the inconvenience of having to replace a lost, stolen or damaged passport, an additional fee will apply to get a replacement. A replacement passport may also have limited validity.
- Report the loss or theft of your passport to the nearest Australian embassy, high commission or consulate, or online at www.passports.gov.au, without delay. This is required by law.
- If your passport has been damaged in any way (including any problems with the electronic chip), before your next trip phone the Australian Passport Information Service (APIS) on 131 232 or visit your nearest passport office or Australian diplomatic or consular mission to check whether your passport is usable for international travel.

- Write your personal details at the back of your passport (in pencil, so that you can make changes if you need to).
 Apart from this, it is illegal to alter or tamper with your passport in any way.
- Always carry your passport separately from other forms of identification. This will ensure you will have other 'proof of identity' documents if your passport is lost or stolen.

More information on passports can be found at www.passports.gov.au or by calling APIS on 131 232 (in Australia). If you're out of the country and need passport information, contact the nearest Australian embassy, high commission or consulate.

Visas

Find out early which visas you need by contacting the nearest embassy, high commission or consulate of the country you plan to visit. You can find their contact details in the *White pages* or online at smartraveller.gov.au. You should also discuss visa requirements with your travel agent.

A visa does not necessarily guarantee you entry to a country, particularly if authorities suspect you might breach the conditions upon which the visa was issued.

Entry permits

When you enter some countries, you receive an entry permit that tells you the date when you must leave. If you want to stay longer you must apply for an extension. Be aware that visa-free schemes may not permit extensions and if you overstay you could be fined or jailed.

Driver's licence

Don't assume vou can use vour Australian licence overseas – in many countries vou'll need an international driving permit to rent a car. You can get an international driving permit from the automobile club or association in the state or territory where your licence is current. See smartraveller.gov.au for more information.

Personal information

Make two photocopies of the following documents and leave one copy at home with your family or a friend and the other in a safe place while you're travelling, separate from the originals:

- · passport
- · itinerary and tickets
- visas
- travellers cheques and credit card numbers
- driver's licence or international driving permit
- insurance policy.

Dual nationality

If you or your parents were born in another country, you may be considered a citizen or national of that country. even though you are an Australian citizen and even if you've never travelled outside Australia. It is worth noting that Australia recognises dual citizenship.

Some countries offer citizenship to people who marry their citizens, or to people whose grandparents were born in that country. Before you leave, it's important to know about the implications of local laws for dual nationals for example, you may be liable for military service in the country of your other nationality.

A country may not permit Australian consular assistance to be given to Australian citizens who, according to its laws, are considered to be its own nationals. Some countries may not recognise your Australian citizenship unless you are travelling on an Australian passport.

You must use your Australian passport to leave and return to Australia

If you hold another country's passport, seek advice about using it from the country's embassy before you leave. To find out more about what dual nationality and Australian citizenship mean, call the Department of Immigration and Citizenship's information line on 131 880. For further information order a copy of the brochure Travelling dual nationals or view it online at smartraveller.gov.au.

Travel health

Read up on the health issues affecting the country you are travelling to on smartraveller.gov.au before you go. See a doctor at least six to eight weeks before you travel to discuss travel health issues, even if you're well at the moment.

Standards of medical care overseas may be very different from those in Australia Medical treatment in other countries can be very expensive and you might have to pay in advance. In some cases medical evacuation may be necessary, costing in the thousands of dollars.

Organising comprehensive travel insurance before you leave can save you the worry of unexpected medical costs.

In some countries, HIV/AIDS is a significant risk. You should take appropriate precautions if you're doing things that expose you to risk of infection.

You can find more information about taking care of your health overseas:

- on the Department of Health and Ageing website at www.health.gov.au
- on the World Health Organization website at www.who.int/ith
- in the *Travelling well* brochure available at smartraveller.gov.au.

If you need medical treatment while overseas, the local Australian embassy, high commission or consulate will be able to supply you with a list of English-speaking doctors.

Vaccinations

Visit a doctor at least six to eight weeks before you travel to allow time for any vaccinations or other medical treatment or tests required for your trip. Remember that some vaccines require a long period to take effect and more than one dose may be needed.

It is important to get advice that is tailored to your health needs and the places you plan to visit.

You may need to update immunisations such as measles, whooping cough and tetanus, which can occur regularly in many parts of the world, including developed countries.

In discussing your travel needs with your doctor you should consider vaccinations against diseases that are a risk to travellers, such as hepatitis A and influenza. Depending on your travel plans, your doctor may recommend additional vaccines, such as for encephalitis or typhoid.

It is strongly recommended that before you leave you check the vaccination entry and exit requirements of *all* countries on your itinerary. You can get this information from the



relevant embassy, consulate or high commission located in Australia. Contact details are available at www.dfat.gov.au.

If you are travelling to a country where vellow fever occurs. you may be asked to provide proof of vaccination when returning to Australia. For more information about vellow fever vaccinations, visit www.health.gov.au.

Medications

Before you leave, check that the medications you plan to take are legal in the country you are visiting. You can do this by contacting the country's embassy, consulate or high commission located in Australia: contact details are available at www.dfat.gov.au. Make sure you do this in plenty of time to receive a response.

It's an offence to carry or send Pharmaceutical Benefits Scheme (PBS) medicine overseas unless it is for your own personal use, or for the use of someone travelling with you. You could be fined \$5,000 and spend two years in prison if you break the law.

If you are taking medicines overseas:

- only take enough medicine to cover the length of your trip
- · carry or enclose a letter from your doctor detailing what the medicine is, how much you will be taking or sending, and stating that the medicine is for your personal use.
- always leave the medicine in its original packaging.

If you have to inject your medication, it may be preferable to carry your own needles and syringes, if it is allowed in the countries you are visiting. If you have to buy needles or syringes overseas, make sure they are sealed and sterile.

For more information on travelling with medicines, go to www.medicareaustralia.gov.au or call 1800 500 147 within Australia

Reciprocal health care agreements

Australia has health care agreements with Belgium. Finland, Italy, Malta, the Netherlands, New Zealand, Norway, the Republic of Ireland, Sweden and the United Kingdom. Under these agreements, Australians can be provided with urgent or emergency medical treatment overseas. But be aware that you can only access general medical services when the need for treatment arises during the visit and it would be unreasonable to delay treatment until you return to Australia.

These agreements are not a substitute for travel insurance. They won't cover you if a doctor recommends you should be evacuated back to Australia. You would need to cover these costs yourself if you don't have adequate travel insurance

For more information visit www.medicareaustralia.gov.au or call 132 011.

Influenza

Since 2003 there have been outbreaks of various strains. of influenza (including H5N1 and H1N1) in a number of countries around the world

Information, including precautionary advice for travellers, during these types of outbreaks is generally available on the following websites:

- Department of Health and Ageing www.health.gov.au
- World Health Organization www.who.int/ith



Travel money

There is no limit to the amount of cash money you can bring in or out of Australia. However, you must declare amounts of \$10,000 or more in Australian currency or foreign equivalent. If asked by a Customs and Border Protection officer you must also complete a Bearer Negotiable Instruments form if you're carrying promissory notes, travellers cheques, personal cheques, money orders or postal orders.

Packing tips

Packing tips and information on items that can be included in carry-on and checked luggage are available through your airline and at www.casa.gov.au.

For more information, visit www.austrac.gov.au.

If you're unsure about what you can take with you overseas, download the Australian Customs and Border Protection Service's brochure *Guide for travellers – know before you go* from www.customs.gov.au, or call the Customs Information and Support Centre on 1300 363 263 (from within Australia) or +61 2 6275 6666 (from overseas).

When travelling, always remember:

- Obey the law don't purchase, use or travel with illegal drugs.
- Pack your luggage yourself tales of tourists having drugs planted are not uncommon.
- Secure your luggage as a sensible precaution against tampering or theft.
- Don't leave your bags unattended in public areas or with a stranger.
- Never carry anything into or out of another country for someone else.

While you're away

Nothing beats the excitement of jumping on a plane to explore a new place or to rediscover an old one. Australians love to travel, and as a nation we're doing it more and more.

You'll find Australians in almost every corner of the globe, making new friends, enjoying unique experiences and immersing themselves in another country's culture.

While you're away there are some things you should know to make your journey safe and worry-free.



Keeping in touch

Every year, DFAT's consular service receives thousands of calls from worried family members and friends who haven't heard from someone who is travelling. Follow these tips so that your friends and family can also have a worry-free time:

- Leave a copy of your itinerary with your family or a friend.
- Register your travel plans at smartraveller.gov.au or do it in person at any Australian embassy, high commission or consulate
- Arrange options for staying in touch with family and friends while overseas (mobile phone, prepaid or postpaid international calling card, SMS, email etc.).
- · Give your family and friends an indication of how often they will hear from you, and stick to your word.

The law

When it comes to the law, pleading ignorance is no defence. Always obey the laws of the country you are visiting, even if they are different from those in Australia. In some cases you may be bound by Australian laws as well. Check out the local laws section in the country-specific travel advisories at smartraveller.gov.au before you go.

Drugs

Don't use, carry or get involved with drugs overseas. Every year, the Australian Government provides consular assistance to Australians arrested or jailed overseas for drug offences. Consular assistance cannot override local law, even where local laws appear harsh by Australian

standards. Some countries, such as Indonesia, Malaysia, Singapore, Thailand and Vietnam, may impose the death penalty or life imprisonment for drug offences.

Child sex crime

Australia has introduced laws with lengthy iail terms for Australian citizens and residents who engage in sexual activity with children in foreign countries - see DFAT's travel bulletin Helping to fight child sex abroad at smartraveller.gov.au. Violations of Australia's child sex laws should be reported to the Australian Federal Police by calling 1800 813 784 within Australia, visiting www.afp.gov.au or writing to the Australian Federal Police Operations Coordination Centre, GPO Box 401, Canberra. ACT 2601, Australia.

Consular services and the law

Some Australian criminal laws, such as those relating to money laundering, bribery of foreign public officials, terrorism and child sex tourism, apply to Australians overseas. Giving consular assistance to Australians does not extend to protecting them from the consequences of actions that are prohibited under Australian law or the laws of the country they are visiting. Consular officials have to report serious criminal misconduct of this kind to the Australian Federal Police

Whichever country you are visiting, be aware that local laws and penalties do apply to you. If you are arrested or jailed, we can't get you out of trouble or out of jail. See the 'Consular services' section of this booklet for more information on what the Australian Government can and can't do for vou.

Local customs

It's important to respect local cultures and customs when travelling. Here are a few tips to assist you:

- Be aware of the customs of the country you're travelling to.
- Dress appropriately. Look at what the locals are wearing and be sensitive to local standards, particularly in those countries with strong Islamic customs.
- Be respectful of places of worship, such as churches, mosques or temples.
- Always ask permission before taking photos of people and respect their wishes if they decline. In some countries, it's illegal to take photos of certain places, such as government buildings, airports and ports or anything that may be a police or military property.
- In some countries it's not acceptable for couples to be very affectionate in public, so be discreet.

Family matters

Birth

If you want a child born to you overseas to be recognised as an Australian citizen and travel on an Australian passport you must register them as a citizen by descent. For information on registering a child by descent go to www.citizenship.qov.au.

Marriage

Many Australians choose to get married overseas. If you're planning on doing this be aware that laws regarding marriage vary from country to country and legal complications can arise. Make sure you check out the legal, cultural and religious implications for yourself, your partner and any current or future children.



Australians intending to marry overseas should contact either a legal practitioner or the embassy or consulate of the country they would like to marry in for details on the requirements they must meet.

Death

Each year more than 1,000 Australians die overseas. It can cost between \$10,000 and \$20,000 to bring the remains of loved ones home – make sure your travel insurance covers this before you go. For more information, see the brochure *Death overseas*, available from smartraveller.gov.au.

Publications

DFAT publishes a range of brochures with travel hints for specific travel groups, and information about how to cope with unexpected events, available at smartraveller.gov.au.

Titles include:

- · Arrested or jailed overseas
- Backpacking overseas
- Consular services charter
- Death overseas
- Living and working overseas
- Sexual assault overseas
- Travelling dual nationals
- Travelling parents
- Travelling seniors
- Travelling well
- Travelling women
- When someone is missing overseas.

Coming home

When you return to Australia, there are a few basic things you can do to make the process quicker and easier:

- Have the correct documents completed and ready.
- Make sure you declare any items that may be restricted, prohibited or carry diseases.
- Know your duty-free allowances.



Returning to Australia

Depending on the type of trip you've had, coming home can either be a relief or have you already planning your next adventure.

Guide for travellers – know before you go is a guide for international travellers about Australia's prohibited and restricted goods laws and personal duty-free allowances.

Tax back for travellers provides information on how you can claim a refund under the Tourist Refund Scheme for the goods and services tax (GST) and wine equalisation tax (WET) that you pay on goods you buy in Australia and take overseas

Both brochures are available at www.customs.gov.au/knowbeforeyougo, or you can call 1300 363 263 from within Australia or send an email to information@customs.gov.au.

Some Australian and New Zealand ePassport holders now have the option to self-process through passport control using SmartGate. This is a simple way to go through the customs and immigration checks usually done by a Customs and Border Protection officer. You can use SmartGate if you have an Australian or New Zealand ePassport and are aged 18 years or over. To see how SmartGate works or for more information visit www.australia.gov.au/smartgate.





Quarantine items

Australia has strict quarantine laws in place to help minimise the risk of exotic pests and diseases entering the country.

When you arrive in Australia, your baggage may be inspected by Quarantine officers, x-rayed or checked by a detector dog team.

You should be aware of current quarantine import restrictions so that you avoid bringing back items of quarantine concern, such as fresh fruit, plant cuttings, seeds and nuts, and anything made from wood, plant or animal material – this includes meat and poultry products.

You must declare all food, plant or animal products on your Incoming Passenger Card. When you sign the card, you are making a legal declaration. If you don't read and truthfully answer all questions there might be serious consequences.

For more information, read the Australian Quarantine and Inspection Service brochure *What can't I take into Australia?*, available by calling +61 2 6272 3933 or visiting www.aqis.gov.au.

For information about wildlife products or souvenirs, importing or exporting wildlife and obtaining necessary permits, read the brochure *If in doubt, check it out – does your luggage break wildlife laws?*, available by calling the Department of Sustainability, Environment, Water, Population and Communities on +61 2 6274 1900 or by visiting www.environment.gov.au/travel.

Getting help overseas

If you find yourself in trouble, contact the consular service at the nearest Australian diplomatic post.

In some countries, Canadian posts can also help Australians.

Contact information is listed in the 'Directory of Australian overseas missions and representations' section of this booklet.



Consular services

The Australian Government will do its best to help Australians in difficulty overseas, but it pays to be realistic in your expectations of what we can and can't do. When you travel you should be aware that you're leaving behind Australia's support systems, emergency service capabilities and medical facilities. There are limits on the level of consular service that we can provide in other countries

We can help with:

- providing assistance during crises such as civil unrest and natural disasters
- providing advice and support in the case of an accident, serious illness or death, or if an Australian is a victim of a serious crime, and arranging for next-of-kin to be informed
- visiting or contacting Australians who are arrested and arranging for their family to be informed (if they wish)
- · contacting relatives and friends on an Australian's behalf and asking them to assist with money or tickets
- providing access to a repayable loan (up to a maximum) of \$150) in real emergencies to cover the cost of a replacement travel document
- · providing information on possible government financial assistance for eligible Australians to help with legal costs overseas
- providing a list of doctors, lawyers and, if available, interpreters
- issuing passports, including emergency passports.

We cannot help with:

- giving legal advice, investigating crimes overseas or intervening in court proceedings
- getting Australians out of prison or obtaining special treatment for Australians in prison
- providing medical services or medication
- arranging visas, work or residence permits for other countries or helping Australians obtain them
- paying or guaranteeing payment of hotel, medical or other hills
- · acting as a travel agent, bank or post office, or storing luggage
- providing translation, interpreter, telephone or photocopy services
- becoming involved in commercial disputes or taking complaints about local purchases.

Your privacy

If you need help from consular officials while overseas, you should be aware that your rights to privacy are protected by the Privacy Act 1988. Information about you can't be disclosed without your consent - even to your immediate family or friends - except in certain limited circumstances.

Fees

By law the consular service must charge fees for notarial and certain other services. These fees are determined by an Act of Parliament and do not reflect the full cost of providing consular services.

Emergency services

DFAT's Consular Emergency Centre provides urgent consular assistance around the clock to Australians in distress overseas. The centre's staff are highly experienced officers who can be contacted on 1300 555 135 (from within Australia) or on +61 2 6261 3305 (from overseas).

This service is provided where the problem is serious and requires emergency assistance, and you can't contact the closest Australian embassy, high commission or consulate.

Useful contacts

- Australian Consular Services 1300 555 135 (from within Australia) or +61 2 6261 3305 (from overseas)
- Australian Passport Information Service 131 232 (from within Australia) or +61 2 6261 3305 (from overseas).

Consular officers are present in Australian diplomatic and consular posts abroad. In some locations overseas, limited consular services are available from consulates.

If a country has no Australian diplomatic or consular post, the directory that follows refers you to the nearest post that has responsibility for that country, as well as to Canadian and other posts that give consular assistance to Australians in that country.

You may also find that another country's representatives will help you until you can establish contact with an Australian consular official.

Note that contact details can change – visit smartraveller.gov.au for the latest information.



Directory of Australian overseas missions and representations

blue = honorary consulate green = Canadian post

AFGHANISTAN contact the Consular Emergency Centre, Canberra, tel +61 [2] 6261 3305: see Pakistan

ALBANIA see Greece ALGERIA see France:

Canadian Embassy. 18 Rue Mustapha Khalef, Ben Aknoun, Algiers, 16000 tel +213 (n) 770 083 000 fax +213 [0] 770 083 070 alger@international.gc.ca

AMERICAN SAMOA see Samoa ANDORRA see Spain ANGOLA see South Africa ANGUILLA see Trinidad & Tobago

ANTIGUA & BARBUDA see

Trinidad & Tobago: Australian Consulate Caribseas Building, North Street. St Johns, Antiqua tel +268 462 2744 fax +268 462 5914

ARGENTINA

Australian Embassy. Villanueva 1400. Buenos Aires C1426BM J tel +54 (11) 4779 3500 fax +54 [11] 4779 3581

ARMENIA see Russia ARUBA see Trinidad & Tobago **AUSTRIA**

> Australian Embassy. Mattiellistrasse 2. Vienna 1040 tel +43 (1) 506 7400 fax +43 (1) 504 1178

AZERBAIJAN see Turkey **BAHAMAS** see Trinidad

& Tobago: Australian Consulate. #2 Nassau Court, Nassau tel +242 326 0083 ext 107 fax +242 326 0389 **BAHRAIN** see Saudi Arabia

BALI see Indonesia **BANGLADESH** Australian

High Commission. 184 Gulshan Ave Gulshan, Dhaka tel +880 (2) 881 3101 fax +880 (2) 881 1125

BARBADOS see Trinidad & Tobago

BELARUS see Russia

RFI GIUM

Australian Embassy. Rue Guimard 6-8. Brussels 1040 tel +32 (2) 286 0500 fax +32 [2] 230 6802

BELIZE see Trinidad & Tobago **BENIN** see Nigeria

BERMUDA see Canada **BHUTAN** see India **BOLIVIA** see Chile:

Australian Consulate. Avenida Arce. Edificio Montevideo Mezzanine. Officina 2 La Paz tel +591 2 297 1339 mobile +591 7061 0626 fax +591 2 211 5655

BOSNIA & HERZEGOVINA

see Austria: Australian Consulate. Titova 6/III, 71000 Sarajevo tel +387 (33) 206 167 fax +387 (33) 251 238

BOTSWANA see South Africa BRAZIL

Brasilia

Australian Embassy. SES QD 801. Conjunto K. Lote 07. Brasilia BSB DF 70200-010 tel +55 (61) 3226 3111 fax +55 [61] 3226 1112

Rio de Janeiro

Australian Consulate. Veirano e Advogados Associados Av Presidente Wilson, 231. 23rd Floor, Rio de Janeiro tel +55 [21] 3824 4624 fax +55 (21) 2262 4247

Sao Paulo Australian Consulate-General Edificio Trianon Corporate. Cerqueira Cesar. Alameda Santos 700. 9th Floor, Unit 92. Sao Paulo, SP 01418-100 tel +55 (11) 3171 2851 fax +55 (11) 3171 2889

BRITISH VIRGIN ISLANDS see Trinidad & Tobago

BRUNEI DARUSSALAM

Australian High Commission. Level 6. Dar Takaful IBB Utama Building. Jalan Pemancha. Bandar Seri Begawan, BS 8711 tel +673 222 9435 fax +673 222 1652

BULGARIA see Greece: Australian Consulate. 37 Trakia St. Sofia 1504 tel +359 [2] 946 1334

fax +359 [2] 946 1704

BURKINA FASO see Ghana;

Canadian Embassy, 316 Professor Ki-Zerbo Street, Ouagadougou tel +226 (50) 311 894 fax +226 (50) 311 900

ouga@interinational.gc.ca

BURMA

Australian Embassy, 88 Strand Rd, Rangoon tel +95 (1) 251 810 fax +95 (1) 246 159

BURUNDI see Kenya CAMBODIA

Australian Embassy, 16B National Assembly Street, Sangkat Tonle Bassac, Khan Chamkamon, Phnom Penh tel +855 [23] 213 470 fax +855 [23] 213 413

CAMEROON see Nigeria; Canadian Embassy, Immeuble Stamatiades

Place de l'Hotel de Ville.

Yaoundé tel +237 2223 2311

fax +237 2222 1090 www.cameroon.gc.ca

CANADA Ottawa

Australian High Commission, Suite 710, 50 O'Connor St, Ottawa, Ontario, K1P 6L2 tel +1 [613] 236 0841 fax +1 [613] 236 4376

Calgary

Australian Consulate tel +1 (403) 474 9759

Toronto

Australian Consulate-General, Suite 1100, South Tower, 175 Bloor St East, Toronto, Ontario M4W 3R8 tel +1 [416] 323 4280 fax+1 [416] 323 4295

Vancouver

Australian Consulate, Suite 2050, 1075 West Georgia St, Vancouver, BC V6E 3C9 tel +1 (604) 684 1177 fax +1 (604) 684 1856

CAPE VERDE see Portugal CAYMAN ISLANDS see Trinidad & Tobago

CENTRAL AFRICAN

REPUBLIC see France **CHAD** see Nigeria

CHILE Australian Embassy, Isidora Goyenechea 3621, 13th Floor, Las Condes, Santiago de Chile tel +56 (2) 550 3500 fax +56 (2) 550 3560

CHINA, PEOPLE'S REPUBLIC OF

Beijing

Australian Embassy, 21 Dongzhimenwai Dajie, Sanlitun, Beijing 100600 tel +86 (10) 5140 4111 fax +86 (10) 5140 4204

lax +66 (20) 3814 0250 Guangzhou Australian Consulate-General, 12th Floor, Development Centre No 3 Linjiang Rd, Zhujiang New City, Guangzhou 510623 tel +86 (20) 3814 0111 (non-visa inquiries) tel +86 (20) 3814 0250 (visa inquiries only) fax +86 (20) 3814 0112

Hong Kong Australian Consulate-General, 23/F Harbour Centre, 25 Harbour Rd, Wan Chai, Hong Kong tel +852 2827 8881 fax +852 2585 4457

Shanghai Australian Consulate-General, Level 22 CITIC Sq, 1168 Nanjing Xi Lu, Shanghai 200041 tel +86 [21] 2215 5200 fax +86 [21] 2215 5252 COLOMBIA see Chile; Australian Consulate, Calle 69#7-51, Apt 302, Bogota tel +57 (1) 694 6320

COMOROS see Mauritius COOK ISLANDS see New Zealand

congo (Republic of)
see Nigeria

CONGO, DEMOCRATIC REPUBLIC OF

see Zimbabwe; Canadian Embassy, No 17 Pumbu Ave, Gombe Commune, Kinshasa tel +243 895 0310/11/12 fax +243 813 016 515 or 999 975 403

kinshasa@international.gc.ca COSTA RICA see Mexico:

Canadian Embassy,
La Sabana Executive
Business Centre,
Building No 5, 3rd Floor,
San Jose
tel +50 (6) 242 4400
fax +50 (6) 242 4410
sjcra@international.qc.ca

COTE D'IVOIRE see Ghana: Canadian Embassy. Immemble Trade Centre 23 Nogues Ave. Le Plateau, Abidian tel +225 (20) 300 700

fax +225 [20] 300 720 abdin@international.gc.ca

CROATIA

Kaptol Centar, 3rd Floor, Nova Ves 11 Zagreb 10000 tel +385 (1) 489 1200 fax +385 [1] 489 1216

Australian Embassy.

CUBA see Mexico:

Canadian Embassy. Calle 30. No 518 between 5a y 7a, Miramar, Havana tel +53 (7) 204 2516 fax +53 [7] 204 2044 havan-cs@international.gc.ca

CYPRUS Australian High

Commission. 7th Floor, Block A. Alpha Business Centre. 27 Pindaroo Street. Nicosia 1060 tel +357 (22) 753 001 fax +357 [22] 766 486

CZECH REPUBLIC

see Poland: Australian Consulate. Unit 6/3, Solitaire Building, Klimentska 10. Prague 110 00-1 tel +420 (2) 21 729 260 fax +420 [2] 9657 8352

DEMOCRATIC PEOPLE'S REPUBLIC OF KOREA

see Republic of Korea

DEMOCRATIC REPUBLIC OF CONGO (ZAIRE)

see Congo. Democratic Republic of

DENMARK

Australian Embassy. Dampfaergevei 26. 2nd Floor. Copenhagen, 2100 tel +45 7026 3676 fax +45 7026 3686 **DJIBOUTI** see Kenya

DOMINICA see Trinidad & Tobago

DOMINICAN REPUBLIC see Mexico

EAST TIMOR

Australian Embassy. Avenida Dos Matires da Patria, Dili tel +670 332 2111 fax +670 332 2247

ECUADOR see Chile: Australian Consulate. Fundacion Leonides Ortega Building, Rocafuerte 520, 2nd Floor. Guavaquil tel +593 (4) 601 7529 fax +593 (4) 501 4111 Canadian Embassy. Δv Δmazonas N37-29 and Union Nacional de Periodistas Eurocentre Building. 3rd Floor, Quito tel +593 (3) 245 5499 fax +593 [3] 227 7672

quito@international.gc.ca **EGYPT** Australian Embassv. World Trade Centre

(11th Floor). 1191 Corniche el Nil. Boulac, Cairo

tel +20 (2) 2575 0444 fax +20 (2) 2578 1638 EL SALVADOR see Mexico:

Canadian Embassy, Centro Financiero Gigante. 63 Av Sur y Alameda Roosevelt, Local 6. Nivel Lobby II. San Salvador tel +503 2279 4655 fax +503 2279 0765

ssal@international.gc.ca

EQUATORIAL GUINEA

see Spain

ERITREA see Fayot ESTONIA see Sweden: Australian Consulate c/o Standard Ltd Maria 9. Tallinn FF-10617 tel +372 [6] 509 308 fax +372 (6) 509 344

FTHIOPIA

Australian Embassy. 283/284 Hilton Hotel. Menelik II Avenue. Addis Ababa tel +251 [11] 552 3188 fax +251 [11] 552 3344

FAROE ISLANDS see Denmark FEDERATED STATES

OF MICRONESIA see Micronesia

FIJI Australian High Commission. 37 Princes Rd. Tamavua, Suva tel +679 338 2211 fax +679 338 2065

FINLAND see Sweden:

Australian Consulate. c/o Tradimex Ov. Museokatu 25B. 00100 Helsinki tel +358 (9) 4777 6640 fax +358 (9) 492 225

FRANCE

Australian Embassy. 4 Rue Jean Rev. 75724 Paris tel +33 [1] 4059 3300 fax +33 (1) 4059 3315

FRENCH GUIANA see Trinidad & Tobago

FRENCH POLYNESIA see

New Caledonia: Australian Consulate c/o Petropol Central Office. Papeava Port Zone, Papeete, Tahiti tel +689 468 853 fax +689 412 833

GABON see Nigeria: Canadian High Commission. Immeuble STC-TOM. Place de l'Hôtel de Ville. Yaoundé, Cameroon tel +237 22 23 23 11 fax +237 22 22 10 90 vunde@international.gc.ca

GAMBIA, THE see Nigeria; Canadian Embassy.

Rue Galliéni x Amadou Cissé Dia, Dakar, Senegal tel +221 33 889 4700 fax +221 33 889 4720 dakar@international.gc.ca

GAZA STRIP & WEST BANK see Israel

GEORGIA see Turkey **GERMANY**

Berlin Australian Embassy, Wallstrasse 76-79. 10179 Berlin tel +49 (30) 880 0880 fax +49 [30] 880 088 238

Frankfurt Australian

Consulate-General Main Tower, 28th Floor, Neue Mainzer Strasse 52/58 60311 Frankfurt am Main

tel +49 (69) 9055 80 fax +49 [69] 905 58 119

Munich

Australian Consulate. Pranner Str 8. 80333 Munich tel +49 (30) 880 0880

GHANA Australian High Commission 2 Second Rangoon Close [cnr Josef Broz Tito Ave]. Cantonments, Accra tel +233 302 216 400

fax +233 302 216 410 GIBRALTAR see United

Kinadom

GREECE

Athens Australian Embassv. Thon Building, Level 6, cnr Kifisias & Alexandras Ave. Ambelokipi 115 23 tel +30 (210) 870 4000 fax +30 (210) 870 4055

Thessaloniki

Australian Consulate. 28 Archeologikou Mousiou St. Thessaloniki 54641 tel/fax +30 (2310) 827 494

GREENI AND see Denmark GRENADA see Trinidad & Tobago: Australian Consulate.

Mathlin Building. Grand Anse. St George tel +473 440 2966 fax + 473 440 4182

GUADELOUPE see Trinidad & Tobago

GUAM & NORTHERN MARIANAS see Micronesia

GUATEMALA see Mexico:

Canadian Embassy. Edvma Plaza, 8 nivel. 13 calle 8-44 zona 10. Guatemala City tel +502 2363 4348 fax +502 2365 1210 gtmla@international.gc.ca

GUINEA see Ghana:

Canadian Embassy, Rue Galliéni x Amadou Cissé Dia Dakar, Senegal tel +221 33 889 4700 fax +221 33 889 4720 dakar@international.gc.ca

GUINEA BISSAU see Portugal **GUYANA** see Trinidad &

Tobago HAITI see Trinidad & Tobago

HOLY SEE see Italy HONDURAS see Mexico HONG KONG see China

HUNGARY

Australian Embassy. Kiralvhago ter 8-9. Budanest, 1126 tel +36 (1) 457 9777 fax +36 [1] 201 9792 ICELAND see Denmark

ΙΝΠΙΔ New Delhi Australian

High Commission. Australian Compound No 1/50 G Shantipath, Chanakvapuri, New Delhi 110021 tel +91 [11] 4139 9900 fax +91 [11] 2687 2228

Chennai Australian Consulate-General 512 Alpha Wing. Raheia Towers. 177 Ánna Salai. Chennai 600002

tel +91 (44) 4391 3200 fax +91 (44) 2860 4988 Mumbai Australian

Consulate-General. 36 Maker Chambers VI 220 Nariman Point Mumbai (Bombay) 400021 tel +91 (22) 6116 7100 fax +91 (22) 6116 7105

INDONESIA

Jakarta

Australian Embassy. Jalan H R Rasuna Said Kay C 15-16 Jakarta Selatan 12940 tel +62 (21) 2550 5555 fax +62 (21) 2550 5467

Bali Australian

Consulate-General. Jalan Tantular 32. Renon. Denpasar, Bali 80234 tel +62 [361] 241 118 fax +62 (361) 221 195 (general inquiries), 241 120 (visa inquiries)

IRAN Australian Embassy. No 2, 23rd St. Khalid Islambuli Ave.

> Tehran tel +98 [21] 8386 3666

fax +98 [21] 8872 0484

IRAQ Australian Embassv. International Zone. Baghdad; contact Consular Emergency Centre, Canberra, tel +61 (2) 6261 3305

IRELAND

Australian Embassy, 7th Floor, Fitzwilton House. Wilton Terrace, Dublin 2 tel +353 (1) 664 5300 fax +353 (1) 678 5185

ISRAFI

Australian Embassy. Discount Bank Tower Level 28 23 Yehuda Halevi Street. Tel Aviv 65136 tel +972 (3) 693 5000 fax +972 [3] 693 5002

ITALY

Rome Australian Embassy. Via Antonio Bosio 5. Rome 00161 tel +39 (06) 8527 21 fax +39 (06) 8527 2300

Milan Australian

Consulate-General. 3rd Floor, Via Borgogna 2. Milan 20122 tel +39 (02) 776 741 fax +39 [02] 7770 4242

Venice Australian Consulate.

Edificio Porta dell'Innovazione. Via della Liberta, 12. Venezia Marghera 30175 tel +39 041 509 3061 fax +39 041 509 3065

IVORY COAST see Côte d'Ivoire JAMAICA see Trinidad & Tobago

JAPAN

Tokyo Australian Embassy, 2-1-14 Mita. Minato-ku, Tokvo 108-8361 tel +81 (3) 5232 4111 fax +81 (3) 5232 4149

Fukunka Australian

Consulate-General 7th Floor Tenjin Twin Building, 1-6-8, Teniin, Chuo-ku, Fukuoka City 810-0001 tel +81 (92) 734 5055 fax +81 [92] 734 5058

Osaka Australian

Consulate-General. Twin 21 MID Tower. 16th Floor, 2-1-61. Shiromi, Chuo-ku, Osaka 540-6116 tel +81 (6) 6941 9271 or 6941 9448

fax +81 [6] 6920 4543

Sapporo Australian Consulate. 17th Floor. Sapporo Centre Building. North 5. West 6-2. Chuo-ku. Sapporo 060-0005 tel +81 (11) 242 4381 fax +81 [11] 242 4383

JORDAN Australian Embassy, 41 Kaved Al Armouti St. Abdoun, Amman tel +962 [6] 580 7000 fax +962 (6) 580 7001

KAZAKHSTAN see Russia:

Australian Consulate. 174B. Furmanov St. Ground Floor, Almaty tel +7 [701] 766 5710

KFNYA Australian High Commission. Riverside Drive [400m off Chiromo Rd]. Nairohi tel +254 (20) 4277 100 fax +254 (20) 4277 139

KIRIRATI Australian

High Commission Bairiki, Tarawa tel +686 21 184 fax +686 21 904

KOREA see Republic of Korea

KOREA, NORTH (DPRK)

see Republic of Korea KOSOVO see Austria

KUWAIT Australian Embassy, 12th Floor.

Dar Al-Awadi Building, Ahmed Al-Jaber St, Sharq tel +965 232 2422 fax +965 232 2430

KYRGYZ REPUBLIC see Russia. LAOS Australian Embassv.

KM4. Thadeua Road. Watnak Village, Sisattank District, Vientiane tel +856 (21) 353 800 fax +856 (21) 353 801

LATVIA see Sweden: Australian Consulate.

c/o Airtours. 7 Vilandes St. Riga LV-1010 tel +371 67 320 509

LEBANON

Australian Embassy. Embassy Complex. Serail Hill Downtown Reigut tel +961 (1) 960 600 fax +961 [1] 960 601

I FSOTHO see South Africa LIBERIA see Ghana

I IRYA Australian

Consulate-General. Office 203 Level 20 Alfateh Tower 1 Tripoli

tel +218 (0) 21 335 1468/69 fax +218 (0) 21 335 1368

LIECHTENSTEIN

see Germany LITHUANIA see Sweden:

Australian Consulate. 23 Vilniaus St. LT-2001 Vilnius

tel/fax +370 (5) 212 3369 **LUXEMBOURG** see Belgium

MACAU see China (Hong Kong)

MACEDONIA. (former Yugoslav Republic of)

see Serbia: Australian Consulate Motiva, Londonska 11B, Skopie 1000 tel +389 (2) 3061 114

fax +389 [2] 3061 834

MADAGASCAR see Mauritius MAI AWI see 7imhahwe MALAYSIA

Kuala Lumpur Australian High Commission. 6. Jalan Yap Kwan Seng. Kuala Lumpur tel +60 (3) 2146 5555 fax +60 (3) 2141 5773

Kota Kinahalu

Travel smart - hints for Australian travellers

Australian Consulate. Suite 10.1. Level 10. Wisma Great Fastern Life. 65 Jalan Gava. Kota Kinabalu. Sabah 88000 tel +60 (88) 267 151 fax +60 (88) 266 509

Kuchina

Australian Consulate, Suite 504, 5th Floor. Wisma Bukit Mata Kuching. Jalan Tunku Abdul Rahman. Kuching, Sarawak 93100 tel +60 [82] 233 350 fax +60 [82] 313 388

Penana

Australian Consulate 1-C Lorong Hutton, Penang 10050 tel +60 (4) 262 5285 fax +60 [4] 263 3320

MAI DIVFS see Sri Lanka MALI see Ghana:

Canadian Embassy. Route de Koulikoro Immeuble, Séméga, Bamako tel +223 (2) 21 22 36 fax +223 [2] 21 43 62

bmako@international.gc.ca MALTA Australian High

Commission. Ta' Xbiex Terrace. Ta' Xbiex XBX 1034 tel +356 2133 8201 fax +356 2134 4059

MARSHALL ISLANDS see Micronesia

MARTINIQUE see Trinidad & Tobago

MAURITANIA see France MAURITIUS Australian High Commission. 2nd Floor, Rogers House, 5 President John Kennedy St. Port Louis tel +230 202 0160 fax +230 208 8878

MEXICO

Mexico City Australian Embassy, Ruben Dario #55 cnr of Campos Ekiseas. Colonia Polanco. Mexico DF 11580 tel +52 (55) 1101 2200 fax +52 (55) 1101 2201

Monterrev

Australian Consulate. Parque Corporativo Equus Torre Sur Mezanine Avenida Ricardo Margain 444. San Pedro. Garza Garcia 66265. Nuevo Leon tel +52 (81) 8158 0791. 8157 0793 fax +52 [81] 8158 0799

MICRONESIA

Australian Embassy. H & F Enterprises Building. Kolonia, Pohnpei tel +691 320 5448 fax +691 320 5449

MOLDOVA see Russia MONACO see France MONGOLIA see Republic of Korea:

Illaan Raatar

Australian Consulate. Sukhbaatar District. 7th horoo. 11th microdistrict. Erkhuugivn Gudami 1/1. EVT Co. Building, 1st Floor mobile +976 991 657 64

fax +976 [11] 350 016 MONTENEGRO see Serbia MONTSERRAT see Trinidad & Tobago

MOROCCO see France: Canadian Embassy. 13 his Rue Jaafar As-Sadik Rabat-Addal tel +212 (53) 7687 400 fax +212 (53) 7687 430

rabat@international.gc.ca MOZAMBIQUE see South

Africa: Australian Consulate. Av 25 de Setembro No 2834 Manuto tel +258 21 303 371 fax +258 21 303 373

MYANMAR see Burma NAMIBIA see South Africa **NAURU** Australian Consulate-General.

MQ45 & MQ43, NPC OF. Aiwo District tel +674 557 3380

fax +674 444 3382

NEPAL Australian Embassv. Suray Niwas, Bansbari, Kathmandu tel +977 [1] 4371 678 fax +977 [1] 4371 533

NETHERLANDS

Australian Embassy. Carnegielaan 4, The Hague 2517 KH tel +31 (70) 310 8200 fax +31 [70] 310 7863

NETHERLANDS ANTILLES see Trinidad & Tobago

NEW CALEDONIA Australian

Consulate-General. 7th Floor, Immeuble Foch. 19 Ave du Marechal Foch. Noumea tel +687 272 414

fax +687 278 001

NFW 7FAL AND

Auckland Australian Consulate-General. Level 7 PricewaterhouseCoopers Tower, 188 Quay St. Auckland City tel +64 (9) 921 8800 fax +64 [9] 921 8820

Wellington Australian High Commission. 72-76 Hobson St Thorndon, Wellington tel +64 (4) 473 6411 fax +64 [4] 498 7103

NICARAGUA see Mexico NIGER see Nigeria:

Canadian Embassy. Boulevard Mali Béro. Niamev

tel +227 20 753 686-87 fax +227 20 753 107

niamv@international.gc.ca NIGERIA Australian

High Commission. 48 Aguivi Ironsi St. Maitama, Abuia tel +234 [9] 461 2780 fax +234 [9] 461 2782

NIUF see New 7ealand NORTH KOREA (DPRK)

see Republic of Korea

NORTHERN MARIANA ISI ANDS (Commonwealth of) see Micronesia

NORWAY see Denmark:

Australian Consulate. Wilh Wilhelmsen ASA Strandvn 20, N-1324 Lysaker, Oslo tel +47 6758 4848 fax +47 6758 4380

OMAN see Saudi Arabia **PAKISTAN** Australian

High Commission. Constitution Ave & Ispahani Rd. Diplomatic Enclave No 1, Sector G-5/4. Islamabad tel +92 (51) 835 5500 fax +92 (51) 282 0112

PALESTINIAN TERRITORIES

Australian Representative Office, 7th Floor, Trust Building, 48 Othman Ben Affan St FI-Bireh tel +972 (2) 240 7710 fax +972 (2) 242 8290 PALAU see Micronesia

PANAMA see Mexico: Canadian Embassy. Torres de Las Americas Tower A. 11th Floor. Punta Pacifica, Panama City tel +507 294 2500 fax +507 294 2514

panam@international.gc.ca

PAPUA NEW GUINEA

Lae Australian Consulate. Trukai Industries Ptv I td. Mataram Street Lae Morohe Province tel +675 472 2466. 472 1905 fax +675 472 2726

Port Moresby Australian High Commission. Godwit Rd. Waigani NCD. Port Moresby tel +675 325 9333 fax +675 325 9239

PARAGUAY see Argentina; Australian Consulate. Procer Arquello 208. Entre Mariscal. Lopez v Bollani. 76629 Auncion Tel +595 21 608 740

PERU Australian Embassy. Avenida Victor Andres Belaunde 147. Torre Real 3. Oficina 1301. San Isidro, Lima, 27 tel +51 (1) 205 4000 fax +51 (1) 205 4012

PHILIPPINES

Australian Embassy, Level 23, Tower 2, RCBC Plaza, 6819 Ayala Ave, Makati City, Manila tel +63 [2] 7578 100 fax +63 [2] 7578 268

POLAND Australian Embassy, 3rd Floor, Nautilus Building, ul. Nowogrodzka 11,

> Warsaw 00-513 tel +48 (22) 5213 444 fax +48 (22) 6273 500

PORTUGAL

Australian Embassy, 2nd Floor, Victor Building, Av da Liberdade 198-200, Lisbon 1250-147 tel +351 [21] 310 1500 fax +351 [21] 310 1555

PUERTO RICO

see United States of America (New York)

QATAR see United Arab Emirates

REPUBLIC OF KOREA

Seoul Australian Embassy, 19th Floor, Kyobo Building, 1 Jongro 1-ga, Jongro-gu, Seoul 110-714 tel +82 (2) 2003 0100 fax +82 (2) 722 9264 **Busan** Australian Consulate,

Room 802 Samwhan Officetel, 830-295, Bumil 2-Dong,

Dong Ku, Busan 601-709 tel +82 (51) 647 1762

fax +82 (51) 647 1764

REUNION see Mauritius **ROMANIA** see Serbia;

Australian Consulate, 34E, Titu Maiorescu St, Villa 7 Pipera-Voluntari 077190, Bucharest tel +40 21 319 0229 fax +40 21 319 8367

RUSSIA

Moscow

Australian Embassy, 10a/2 Podkolokolny Pereulok, Moscow tel +7 (495) 956 6070 fax +7 (495) 956 6170

St Petersburg

Australian Consulate, 1 Italianskaya Ulitsa, St Petersburg tel +7 (812) 315 1100 fax +7 (812) 325 7333

Vladivostok

Australian Consulate, 42 Prospect Krasnogo Znameni tel +7 4232 427 464 fax +7 4232 426 916 **RWANDA** see Kenya **SAMOA** Australian High Commission.

Beach Rd, Apia tel +685 23 411

fax +685 23 159

SAN MARINO see Italy SAO TOME & PRINCIPE see Portugal

SAUDI ARABIA

Australian Embassy, Diplomatic Quarter, Riyadh tel +966 [1] 488 7788 fax +966 [1] 488 7973

SENEGAL see Ghana; Canadian Embassy, Rue Galliéni & Brière de L'Isle, Dakar tel +221 (33) 889 4700 fax +221 (33) 1889 4720

dakar@international.gc.ca **SERBIA** Australian Embassy,
8th Floor.

Vladimira Popovica 38-40, 11070 New Belgrade tel +381 [11] 330 3400 fax +381 [11] 330 3409

SEYCHELLES see Mauritius SIERRA LEONE see Ghana SINGAPORE Australian High Commission.

25 Napier Rd, Singapore 258507 tel +65 6836 4100 fax +65 6737 7465 SLOVAKIA see Austria SLOVENIA see Austria, Australian Consulate, Zelezna Cesta 1000 Ljubljana tel +386 1 234 8675 fax +386 1 234 8676

SOLOMON ISLANDS

Australian High Commission, cnr Hibiscus Ave & Mud Alley, Honiara tel +677 21 561 fax +677 23 691

SOMALIA see Kenya SOUTH AFRICA Australian High Commission, 292 Orient St, Arcadia, Pretoria tel +27 [12] 423 6000 fax +27 [12] 342 8442

SPAIN

Madrid Australian Embassy, Torre Espacio, Plaza del Descubridor, 29 d, Planata 24, 28046 Madrid tel +34 (91) 353 6600 fax +34 (91) 353 6692

Barcelona

Australian Consulate, Av Diagonal 458, 3rd Floor, Barcelona 08006 tel +34 [93] 490 9013 fax +34 [93] 411 0904

SRII ANKA Australian High Commission. 21 Gregory's Rd. Colombo 7 tel +94 [11] 246 3200 fax +94 [11] 268 6453

ST KITTS & NEVIS SEE Trinidad & Tobago

STIUCIA see Trinidad & Tohago

ST VINCENT & THE **GRENADINES** see Trinidad & Tobago

SUDAN see Faynt **SURINAME** see Trinidad & Tobago

SWAZILAND see South Africa SWEDEN Australian Embassy. Klarabergsviadukten 63. 8th Floor, 111 64 Stockholm tel +46 [8] 613 2900

fax +46 (8) 613 2982 **SWITZERLAND** Australian

> Consulate-General. Chemins des Fins 2 Case Postale 172. 1211 Geneva 19 tel +41 (22) 799 9100 fax +41 [22] 799 9178

SYRIA see Faynt:

Canadian Embassy. Autostrade Mezze. Damascus tel +963 [11] 611 6692 fax +963 [11] 611 4000 dmcus@international.gc.ca TAIWAN Australian Commerce and Industry Office (ACIO). 27th & 28th Floors, President International Building. 9-11 Song Gao Road, Taipei 110 tel +886 [2] 8725 4100 fax +886 [2] 8789 9599 Australia does not have diplomatic relations with Taiwan. The Australian Chamber of Commerce and Industry maintains the Australian Commerce and

Industry Office. TAJIKISTAN see Russia TANZANIA see Kenva:

Canadian Embassy. 38 Mrambo St. Garden Avenue. Dar es Salaam tel +255 (22) 211 2831 fax +255 (22) 211 6897

THAILAND

Banakok Australian Embassv. 37 South Sathorn Rd. Bangkok tel +66 [2] 344 6300 fax +66 [2] 344 6593

Chiana Mai

Australian Consulate. Jinda Charoen Konsong. 236 Chiangmai-Doi Saket Road. Amphur Sansai. Chiang Mai 50210 tel +66 53 492 480 fax +66 53 492 426

Koh Samui

Australian Consulate. contact Australian Embassy Bangkok

Phuket

Australian Consulate The Chava Resort. 113 Mon 3 Tambon Chernatalav. Thalang District. Phuket 83110 tel +66 76 372 600 fax +66 76 372 606

TOGO see Ghana TOKELAU see New 7ealand TONGA Australian High Commission. Salote Rd. Nuku'Alofa tel +676 23 244

fax +676 23 243 TRINIDAD & TOBAGO

Australian High Commission. 18 Herbert St St Clair, Port of Spain tel +1 [868] 822 5450 fax +1 [868] 822 5490

TUNISIA see Egypt;

Canadian Embassy. 3 Rue du Senegal. Place d'Afrique, 1002, Tunis-Belvédère tel +216 (71) 10 4000 fax +216 [71] 10 4191 tunis@international.gc.ca

TURKEY

Ankara Australian Embassy. Uaur Mumcu Caddesi No 88 Gaziosmannasa, Ankara tel +90 (312) 459 9500 fax +90 (312) 446 4827

Canakkale

Australian Consulate Kolin Hotel. Kepez 17100, Canakkale tel +90 (286) 218 1721 fax +90 [286] 218 1724

Istanhul Australian Consulate-General 16th Floor, Suzer Plaza. Askerocagi Caddesi. No 15 Elmadag, Istanbul tel +90 (212) 243 1333 fax +90 (212) 243 1332

TURKMENISTAN see Russia **TURKS & CAICOS ISLANDS** see Trinidad & Tobago TUVALU see Fiii UGANDA see Kenva

UKRAINE see Austria UNITED ARAB EMIRATES Abu Dhabi

Australian Embassy, 8th Floor. Al Muhairy Centre. Sheikh 7aved the First Street, Abu Dhabi tel +971 (2) 401 7500 fax +971 (2) 401 7501

Duhai Δustralian

Consulate-General. Level 25. Buriman Centre Office Tower Sheikh Khalifa bin Zaved Rd (Trade Centre Rdl. Dubai tel +971 [4] 508 7100 fax +971 [4] 355 1547

UNITED KINGDOM

London Australian High Commission. Australia House. The Strand. London WC 2B 4LA tel +44 20 7379 4334 fax +44 20 7887 5558

Edinburah Australian Consulate. Mitchell House, 5 Mitchell St. Edinburah EH6 7BD tel +44 131 538 0582 fax +44 131 554 3646

UNITED STATES OF AMERICA Washington DC

Australian Embassy. 1601 Massachusetts Ave. Washington DC NW 20036-2009 tel +1 (202) 797 3000 fax +1 [202] 797 3331

Atlanta Australian Consulate-General

Atlanta Financial Center. Suite 1140. 3353 Peachtree Rd NE. Atlanta, GA 30326 tel +1 [404] 364 8560 fax +1 (404) 364 8565

Chicago Australian

Consulate-General. 123 North Wacker Drive Suite 1330, Chicago, IL 60606 tel +1 (312) 419 1480 fax +1 (312) 419 1499

Denver Australian Consulate. 8480 F Orchard Rd. Suite 1100 Greenwood Village. Denver, CO 80111-5015 tel +1 (303) 321 2234 fax +1 (303) 773 1664

Honolulu Australian

Consulate-General Penthouse, 1000 Bishop St. Honolulu, HI 96813 tel +1 (808) 529 8100 fax +1 [808] 529 8142

Houston Australian Consulate. 4623 Feagan St. Houston, TX 77007 tel +1 [713] 782 6009 fax +1 (713) 862 8364

Los Angeles Australian Consulate-General. 31st Floor 2029 Century Park East, Los Angeles, CA 90067 tel +1 (310) 229 2300 fax +1 [310] 229 2380

New York Australian Consulate-General 150 East 42nd St. 34th Floor, New York. NY 10017-5612 tel +1 (212) 351 6500 fax +1 (212) 351 6501

San Francisco Australian Consulate-General 575 Market St. Suite 1800. San Francisco, CA 94105 tel +1 (415) 536 1970 fax +1 (415) 536 1982

URUGUAY see Argentina: Australian Consulate. Cerro Largo 1000, Montevideo tel +598 (2) 901 0743 fax +598 [2] 902 1103

UZBEKISTAN see Russia VANUATU Australian High Commission, Winston Churchill Ave. Port Vila tel +678 22 777

fax +678 23 948 VENEZUELA see Brazil: Canadian Embassy, Avenida Francisco de Miranda con Avenida Sur. Altamira, Caracas tel +58 (212) 600 3000. 3042.3043 fax +58 (212) 263 4981 crcas@international.gc.ca

VIFTNAM

Hanoi Australian Embassy. 8 Dao Tan St Ba Dihn District, Hanoi tel +84 (4) 3774 0100 fax +84 (4) 3774 0111

Ho Chi Minh City Australian Consulate-General. 5th Floor The Landmark Building, 5B Ton Duc Thang St. District 1 Ho Chi Minh City tel +84 (8) 3521 8100 fax +84 (8) 352 8101

VIRGIN ISLANDS (BRITISH) see Trinidad & Tobago

VIRGIN ISLANDS (US) See United States of America [New York]

WALLIS & FUTUNA ISLANDS

see New Caledonia YEMEN see Saudi Arabia ZAMBIA see 7imhahwe ZIMBABWE

> Australian Embassy, 1 Green Close Borrowdale, Harare tel +263 [4] 852 471 fax +263 (4) 870 566

Travel smart: hints for Australian travellers gives general information only and should not be relied upon for the purposes of any particular travel or transactions. The Commonwealth, its employees, agents and contractors accept no liability for any claim, injury, loss or damage arising from any material contained or referred to in this booklet. Where the booklet refers to other sources of information, the Commonwealth accepts no responsibility for the accuracy or completeness of the information provided by these sources.

Travellers must take responsibility for their own travel arrangements by getting necessary visas, documents and permissions, obtaining medical and legal advice, insuring themselves and informing themselves of the current situation in countries they visit.

Although all reasonable care has been taken in preparing this booklet, the Commonwealth makes no warranty about the accuracy or completeness of its content and, to the maximum extent permitted by law, disclaim all liability arising from its use. The information in this booklet is general and may not be suitable for your particular needs.

This work is copyright.



With the exception of the Commonwealth Coat of Arms and where otherwise noted, this publication is licensed under a Creative Commons Attribution-NonCommercial-NoDerivatives 3.0 Australia licence [http://creativecommons.org/licenses/by-nc-nd/3.0]. The publication should be attributed as Travel smart: hints for Australian travellers. The terms under which the Coat of Arms can be used are detailed on the It's an Honour website at www.itsanhonour.gov.au/coat-arms/index.cfm. Inquiries regarding the licence and any use of this publication are welcome at:

Assistant Secretary, Consular Policy Branch, Department of Foreign Affairs and Trade, RG Casey Building, John McEwen Crescent, Barton ACT 0221, Australia

Travel smart: hints for Australian travellers • First published July 2007, reprinted June 2008, October 2009 and October 2010. This edition published June 2011.

ISBN 978-1-921612-67-1 (print) ISBN 978-1-921612-68-8 (PDF) ISBN 978-1-921612-73-2 (HTML)

The Department of Foreign Affairs and Trade provides consular assistance for Australian citizens and permanent residents. If you run into serious trouble overseas we will try and help you.

We can:

- help if you are ill, in hospital, have been involved in an accident or are the victim of serious crime
- assist if you are arrested or detained overseas including by informing your family (if you wish)
- help you during crises like wars, civil unrest and natural disasters
- replace your passport if it is lost, stolen or expired (fees apply)
- issue you a small (repayable) emergency loan in extreme emergency situations.

But there are very clear limits to what the Australian Government can do in an overseas environment.

We cannot:

- investigate crimes or deaths overseas or provide legal advice
- get you out of prison or detention or arrange special treatment for you
- pay your hotel, medical, legal or other bills
- provide translation, interpreter, telephone or internet services or store your luggage
- arrange or provide advice on visas, licences, work or residence permits.

For more information on consular services available overseas, see the 'Getting help overseas section' in this booklet.

TEAR OUT THIS PAGE AND KEEP IT WITH YOUR PASSPORT WHEN YOU TRAVEL

The Department of Foreign Affairs and Trade's commitment to providing effective, prompt and courteous consular services is outlined in our Consular Services Charter – available at www.smartraveller.gov.au.

Contact details for Australian embassies, high commissions and consulates are available at www.smartraveller.gov.au.

Key emergency contacts

Australian Consular Services

1300 555 135 (from within Australia) or +61 2 6261 3305 (from overseas)

Australian Passport Information Service

131 232 (from within Australia) or +61 2 6261 3305 (from overseas) www.passports.gov.au

smartraveller.gov.au