



For the better

RAC Insurance “Pet Search 2020”

Competition

TERMS AND CONDITIONS

1. The promoter of the “Pet Search 2020” competition is RAC Insurance Pty Limited ABN 59 094 685 882 (the Promoter).
2. This document and the instructions on how to enter the “Pet Search 2020 Competition” form part of these Terms and Conditions.
3. Participation in the Competition constitutes the entrant’s unconditional agreement to and acceptance of the Terms and Conditions.
4. The RAC Pet Insurance Pet Search 2020 Competition (the Competition) begins on 20/01/20 at 8:00am (Australian Western Standard Time) and ends on 01/03/20 at 5.00 pm (Australian Western Standard Time) (Competition Period).
5. The Competition is open to WA residents who own an Eligible Pet and are aged 18 years or over at the start of the Competition Period. An eligible pet is defined as a dog or cat who is older than 8 weeks of age and younger than 9 years of age (Eligible Pet).
6. Entry to the Competition is not open to employees of the RAC Group of Companies.
7. To create an eligible entry to this Competition, during the Competition Period a person must be eligible to enter the competition and:
 - a. Upload a picture of their Eligible Pet through the Pet Search entry module located on rac.com.au.
 - b. Complete mandatory personal and pet details required.(Eligible Entry).
8. During the Competition Period, there will be a total of five Weekly Competitions over 5 weeks, with one Weekly Competition winner selected each week as follows:

Week one winner: Competition open from 8:00 am 20/01/20 to 5pm 26/01/20, one winner selected by the Promoter and announced on RAC WA Facebook and Instagram account by 28/01/20 3:00pm;

Week two winner: Competition open from 5:01pm 24/01/20 to 5pm 02/02/20, one winner selected by the Promoter and announced on RAC WA Facebook and Instagram account by 03/02/20 3:00pm;

Week three winner: Competition open from 12:00 am 03/02/20 to 5pm 09/02/20, one winner selected by the Promoter and announced on RAC WA Facebook and Instagram account by 10/02/20 3:00pm;

Week four winner: Competition open from 12:00 am 10/02/20 to 5pm 16/02/20, one winner selected by the Promoter and announced on RAC WA Facebook and Instagram account by 17/02/20 3:00pm;

Week five winner: Competition open from 12:00 am 17/02/20 to 5:00pm 23/02/20, one winner selected by the Promoter and announced on RAC WA Facebook and Instagram account by 24/02/20 3:00pm;

(Weekly Competitions).
9. Entries must be received through the rac.com.au competition entry form during the Competition Period. Only one image entry may be received per eligible entrant (identified by unique user details) per Weekly Competition. Any duplicate entries will not be considered for any prize.
10. Each Eligible Entry must be unique and may only be considered once per Weekly Competition.
11. The Promoter reserves the right to not approve or to exclude any entrant for any reason it sees fit in its absolute discretion.
12. Weekly winners must be available to collect their prize from the RAC office, 832 Wellington Street, West Perth.
13. Weekly Competition winners will be contacted via email and/or phone to confirm they accept their prize.
14. Each Weekly Competition winner will receive the following prize valued at up to \$199:
 - a. A PETTECC Smart Pet Feeder(Weekly Competition Prize)
15. On 05/03/2020, two Eligible Entries (including Weekly Competition winners) will be selected as the Major Prize Competition winners. The Major Prize Competition will be won by two winners, comprising:
 - a. One cat Eligible Entry; and
 - b. One dog Eligible Entry.
16. Each Major Prize Competition winner must be eligible for RAC Pet Insurance based on the product eligibility criteria and product terms and conditions and the Eligible Pet must not have a pre-existing medical condition.
17. Each Major Prize Competition winner will receive:
 - a. One \$1,500 RAC Parks and Resorts Voucher to use from 05/03/20 until 05/03/2023.



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- A. 12-months of RAC Pet Insurance for the Eligible Pet up to the value of \$600, with the policy to commence by 30/06/20. This prize is subject to your pet's eligibility and the pet insurance product terms and conditions.
(Major Prize).
18. The Promoter shall in its sole and absolute discretion choose:
- a winner of each Weekly Competition Prize; and
 - two Major Prize Competition winners,
- by selecting an Eligible Entry that it deems to be suitable to represent RAC Pet Insurance and suited to the photo entry guidelines an Eligible Pet. This is not a competition of chance.
19. The Weekly Competition Prize winners will be chosen by an employee from RAC Insurance Marketing. Each Weekly Competition Prize winner will be notified by phone or email within 24hrs of selection as the Weekly Competition Prize winner.
20. The Major Prize Competition winner will be selected by a panel of RAC members selected by the Promoter. The Major Prize Competition winners will be notified by phone or email within 24hrs of selecting the entry. The Major Prize Competition winners and each Weekly Competition winner will be announced on the RAC WA Facebook and Instagram accounts one day after selection.
21. The Major Prize Competition winners and each Weekly Competition winner must accept their prize within one week of being notified as such, otherwise the relevant prize will be withdrawn.
22. By accepting the relevant prize, the Major Prize Competition winner and each Weekly Competition winner each confirm that RAC WA can share their entry and pet name on the @RACWA Instagram and Facebook account.
23. If the Major Prize Competition winner or any Weekly Competition winner does not accept their prize within 24hrs of that winner being selected, then that winner will be revoked and a new winner will be selected in their place.
24. All prizes offered under this Competition are not transferable, exchangeable or redeemable for cash. If the specified prize becomes unavailable for any reason, the Promoter may substitute a prize of like or equal value.
25. The Promoter reserves the right not to select winners of all or any prizes in its absolute discretion.
26. RAC Parks and Resorts Voucher is only redeemable during low, mid-season only. Excludes school holidays and public holidays. Valid for accommodation types, including unpowered, powered & ensuite camping sites. Cannot be used in conjunction with any other offer, discount or sale rate. Voucher can only be redeemed at the specified park/s until 05/03/2023 and is subject to availability. The recipient's stay must take place before this date. Redeemable on accommodation only, excludes food & beverage, activities and tours. The prize is not transferable, or redeemable for cash.
27. Conditions, limits & exclusions apply. RAC Insurance Pty Limited is authorised by RACQ Insurance Limited (ABN 50 009 704 152, AFSL 233 082) as an agent to issue RAC Pet Insurance. This information does not take your personal objectives, circumstances or needs into account. Read the PDS and SPDS (where applicable) before making any decision. Ask us for a copy.
28. By entering, all entrants authorise the Promoter and the RAC Group to use the entry content for marketing, advertising and other business purposes without requiring any additional consent from the entrant and without compensating the entrant.
29. Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Competition, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in prize value to that stated in these Terms and Conditions; (e) any tax liability incurred by a winner or entrant; or (f) use of a prize.
30. The Promoter reserves the right to disqualify an entry if the entrant has breached any of the Terms and Conditions or their entry is misleading.
31. The Promoter reserves the right to:
- declare as void any entries or claims for prizes resulting from any printing, production or distribution errors or where there has been error in any aspect of the



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preparation for or conduct of the Competition materially affecting the result of the competition or the number of Winners or the value of claims for prizes;

- b. add to or to waive any of the Terms and Conditions; and
 - c. cancel the Competition or any part of it at any stage in the event of circumstances beyond the Promoter's control.
32. This Competition is subject to the Promoter's Privacy Policy available at rac.com.au/about-rac/site-info/privacy. Entrants must notify the Promoter if they would like to amend their personal information or if they have any queries as to how their personal information will be used.
33. If the Competition is conducted on, or utilising, social media including, without limitation Facebook, Instagram and Twitter, the Competition shall be subject to the terms of use governing the applicable social media platform. In the event of an inconsistency between these Terms and Conditions, and the terms of use of the applicable social media tool, the terms of the applicable social media tool shall prevail.
34. Without prejudice to clause 34 above, if the Competition is conducted on Facebook and/or Instagram, entrants:
- a. fully release Facebook and/or Instagram (as applicable) from all liability arising out of the Competition;
 - b. acknowledge that the Competition is in no way sponsored, endorsed or administered by, or associated with, Facebook and/or Instagram; and
 - c. understand and accept that information disclosed in connection with the Competition is disclosed to the Promoter and not Facebook and/or Instagram (as applicable).