

# Premium, Excess and Discount Guide

## Motorcycle

This RAC Motorcycle Insurance Premium, Excess and Discount (PED) Guide provides you with information about how we calculate our premiums and the excesses and discounts which may apply to your RAC Motorcycle Insurance policy.

You should read this PED Guide with your RAC Motorcycle Insurance Combined Product Disclosure Statement and Financial Services Guide.

This PED Guide applies to new or renewed policies commenced on or after 25 February 2021.

### About your premium

The premium is the amount you must pay us for your insurance cover. Your premium is shown on your schedule.

We consider a number of factors when calculating your premium including, but not limited to the following pricing factors:

Pricing factors	Comprehensive
Make and model of your motorcycle	✓
Your age and that of any other persons insured under your policy	✓
Your driving and motorcycle insurance history and that of any other person insured under your policy over the three years preceding the commencement or renewal of your policy	✓
Where you live	✓
Your motorcycle's agreed value	✓
Whether you pay your premium annually or in instalments	✓
Costs associated with operating our business	✓
Government charges that may apply	✓
Discounts that may apply to you	✓

We may use some or all of these factors to derive your premium.

All insurance risks are not the same and so the combination of factors used and relevance they have in the overall premium will differ for each risk.

We determine your motorcycle's agreed value at the commencement of your cover and may review it at the beginning of each subsequent period of insurance. The agreed value is shown on your schedule and while it may change at renewal, it does not change during the period of insurance.

When you renew your insurance your premium is likely to change, even if your personal circumstances have not. This is because the premium you pay is also affected by the cost of claims we have paid, or expect to pay, to other members and updated data we have available to calculate your premium.

### Cancellation charge

If you cancel your policy during the period of insurance, an administration fee of 10% of the unused premium will be applied to your refund.

### Credit card charges

We do not charge a merchant fee when you pay your premium or your excess by credit card.

## GST and government charges

Your RAC Motorcycle Insurance is subject to Goods and Services Tax (GST) and government charges (insurance duty) as shown below. The amounts payable in GST and government charges for any given year are shown on your schedule.

GST and government charges	Amount
GST	10%
Insurance duty	10%

## Instalment charges

If you pay your premium by instalments a 10% premium loading will apply. This amount is included in the premium shown on your schedule.

## Other fees and charges

No refund or request for payment will be made if:

- » Your policy is changed or cancelled and the premium refund or premium payable is less than \$10.
- » You make an under or overpayment to us of less than \$10.

## Excess

When you make a claim you may be asked to pay an excess prior to the claim being finalised.

The amount and types of excess applicable to your policy are shown on your schedule. You may have to pay more than one excess depending on the circumstances of your claim.

## When an excess does not apply

You may not have to contribute an excess towards your claim provided:

- » You can satisfy us that the incident was solely the fault of the other person (not the person in charge of your motorcycle at the time of the incident).
- » You provide us with the 'at fault' person's name, vehicle registration number and contact details.

We will make a determination of fault after we are in possession of all the relevant facts and our determination will be final and binding upon you.

## Basic excess

Your basic excess is \$500. You will be asked to pay this amount prior to any claim on your policy being finalised, unless you have paid an additional premium to remove it.

You may change your basic excess to:

- » an amount between \$0 and \$400, which will increase your premium;
- » an amount between \$600 and \$1500, which will reduce your premium.

There is no basic excess if you have electric mobility vehicle cover. However, you will be asked to pay a \$100 excess when your electric mobility vehicle was ridden by someone other than the person(s) named in your schedule.

## Special excess

We may decide to apply a special excess to an individual rider or to your policy after taking into account such factors as your motorcycle, claims or traffic offence history.

A special excess is payable in addition to all other excesses.

You cannot pay an additional premium to remove a special excess.

## Discounts and savings

Your premium includes the discounts you are eligible for. Discounts do not apply to policy options and may be subject to a minimum premium. We may also offer additional discounts from time to time and the relevant terms and conditions will be specified as part of the offer. For details on specific discounts, refer to the information below or contact us on **1317 03**.

## Online discount

The discount we offer for motorcycle policies taken out online at [rac.com.au](http://rac.com.au) is \$50. The online discount applies to the first year of insurance only.

There is no online discount for electric mobility vehicle cover.

## RAC membership discount

We offer up to a 10% discount on RAC Motorcycle Insurance for Roadside Assistance, Rewards and Wheels2go members.

RAC membership	Discount
Gold (25 or more years)	10%
Silver (10-24 years)	5%
Bronze (5-9 years)	4%
Blue (up to 4 years), red and <i>free2go</i>	n/a

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AFS Licence Number 231222



For further information on this guide visit [rac.com.au](http://rac.com.au)