



November 2023 RAC Pet Insurance Competition TERMS AND CONDITIONS

1. The promoter of the November 2023 RAC Pet Insurance Competition (Competition) is RAC Insurance Pty Ltd ABN 59 094 685 882 (the Promoter).
2. This document and the instructions on how to enter the November 2023 RAC Pet Insurance Competition form part of these Terms and Conditions.
3. Participation in the Competition constitutes the entrant's agreement to and acceptance of the Terms and Conditions.
4. The Competition begins on 22/11/2023 at 9:00am (Australian Western Standard Time) and ends on 02/01/2024 at 9.00am (Australian Western Standard Time) (Competition Period).
5. The Competition is open to WA residents aged 18 years or over at the start of the Competition Period.
6. Entry to the Competition is not open to employees of the RAC Group of Companies.
7. To create an eligible entry to this Competition, during the Competition Period a person must be eligible to enter the competition and:
 - i. Take out an RAC Pet Insurance policy
(Eligible Entry)
8. During the Competition Period, there will be a total of one (1) Competition and one (1) Competition winner will be selected.
9. Entries must be received by the Promotor by filling out the RAC Pet Insurance quote form and proceeding to take out an RAC Pet Insurance policy during the Competition Period. Only one entry may be received per eligible entrant (identified by unique entrant details). Any duplicate entries will not be considered for any prize.
10. The draw will be conducted by random computer-generated selection and one (1) winning entry will be selected.
11. The Promoter reserves the right to draw and record additional entries for use in the event that the initial entry is invalid or ineligible or the prize is unclaimed.
12. The Promoter reserves the right to not approve or to exclude any entrant where the entry contains content that the Promoter reasonably considers to be:
 - i. offensive, obscene crude or inappropriate; or
 - ii. may infringe any intellectual property rights or other rights of any person.
13. The Winner will be sent their prize via email unless a Winner is otherwise advised. Identification, which includes a photograph, will be required. Prizes will only be awarded following winner validation and verification.
14. Each winner will be contacted by email within 24 hours of selection to confirm they accept their prize.
15. The winner (Winner/s) may be awarded only one prize (Prizes) which includes the following:
 - 1 x \$500 RAC Parks & Resorts voucher
 - The RAC Parks and Resorts voucher is redeemable during low and mid-season only. Excludes school holidays and public holidays.
 - Valid for cabins, villas, studios & dorms only, excludes unpowered, powered & ensuite camping sites.
 - Cannot be used in conjunction with any other offer, discount or sale rate. Can be used in conjunction with the RAC member rate.
 - Voucher can only be redeemed at the specified park/s until 31 December 2024 and is subject to availability. The recipients stay must take place before this date.
 - Redeemable on accommodation only, excludes food & beverage, activities and tours. The prize is not transferable, or redeemable for cash.
16. If the Competition winner does not accept their prize within a reasonable period of time (which will be no less than one (1) month) of that winner being notified then a new winner may be selected in their place and awarded the prize.



17. All prizes offered under this Competition are not transferable, exchangeable or redeemable for cash. If the specified prize becomes unavailable through no fault of the Promoter, the Promoter may substitute a prize of like or equal value.
18. The Promoter reserves the right to disqualify an entry if the entrant:
 - i. has materially breached the Terms and Conditions and the breach is not able to be remedied within 7 days of being provided a notice;
 - ii. is not an Eligible Entry;
 - iii. has tampered with the entry process; or
 - iv. engaged in any unlawful or other improper misconduct calculated to jeopardise the fair and proper conduct of the Promotion.
19. The Promoter reserves the right to cancel, modify or suspend the Competition or any part of it at any stage in the event of circumstances of force majeure which are outside of the reasonable control of the Promoter.
20. This Competition is subject to the Promoter's Privacy Policy available at www.rac.com.au/about-rac/site-info/privacy . Entrants must notify the Promoter if they would like to amend their personal information or if they have any queries as to how their personal information will be used.
21. If the Competition is conducted on, or utilising, social media including, without limitation Facebook, Instagram and Twitter, the Competition shall be subject to the terms of use governing the applicable social media platform. In the event of an inconsistency between these Terms and Conditions, and the terms of use of the applicable social media tool, the terms of the applicable social media tool shall prevail.
22. Without prejudice to clause 22 above, if the Competition is conducted on Facebook and/or Instagram, entrants acknowledge that the Competition is in no way sponsored, endorsed or administered by, or associated with, Facebook and/or Instagram; and understand and accept that information disclosed in connection with the Competition is disclosed to the Promoter and not Facebook and/or Instagram (as applicable).