



# Application for reimbursement Roadside Assistance

All reimbursement requests are to be received by RAC within 3 months of the breakdown incident and must be authorised by RAC prior to obtaining the service/benefit.

- » This service does not cover any cost that could be covered by an insurance policy.
- » Please refer to the Roadside Assistance Entitlements available at [rac.com.au/rsaentitlements](http://rac.com.au/rsaentitlements) for full terms and conditions and entitlements.
- » Copies of all tax receipts must be attached.
- » Please email all the paperwork to **Extended.Benefits@rac.com.au**.

## Member details

Members name: ..... Phone: .....

Address: .....

Membership number: ..... Email: .....

Vehicle registration: ..... Make of vehicle: .....

## Breakdown Details

Breakdown Date: ..... Incident Number: .....

Location of breakdown: .....

Short description of breakdown and reason for claiming : .....

## Reimbursement

Type of benefit/s being claimed (e.g. accommodation, towing, car hire, taxi, passenger transport, others explain): .....

Total amount being requested : .....

## Bank details

BSB : ..... Account number .....

Account Holder Name : .....

## Checklist

- I have contacted RAC on 1800 999 036 prior to utilising a service and have been advised by a Consultant to submit a reimbursement request.
- I have attached clear and legible tax receipts.
- I have read the Roadside Assistance Entitlements and understand what benefits I am entitled to.
- I declare that the above information provided is complete and correct.

Signature : ..... Date.....



**What happens next?** All reimbursements will be assessed in accordance with both the RAC Roadside Assistance Entitlements and the individual level of Roadside Assistance held. Once the reimbursement request has been processed, the member will be contacted by email or letter and advised of request outcome, timeframe of payment and payment amount if applicable.

